# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# **FORM 10-O**

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# MANHATTAN ASSOCIATES, INC. FORM 10-Q

# Quarter Ended June 30, 2024

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## PART I FINANCIAL INFORMATION

#### **Item 1. Financial Statements**

## MANHATTAN ASSOCIATES, INC. AND SUBSIDIARIES

Condensed Consolidated Balance Sheets (in thousands, except share and per share data)

	 June 30, 2024 (unaudited)	Dec	cember 31, 2023
ASSETS			
Current assets:			
Cash and cash equivalents	\$ 202,709	\$	270,741
Accounts receivable, net	191,226		181,173
Prepaid expenses and other current assets	 32,211		27,276
Total current assets	426,146		479,190
Property and equipment, net	13,392		11,795
Operating lease right-of-use assets	51,181		21,645
Goodwill, net	62,230		62,235
Deferred income taxes	78,529		66,043
Other assets	33,834		32,445
Total assets	\$ 665,312	\$	673,353
LIABILITIES AND SHAREHOLDERS' EQUITY			
Current liabilities:			
Accounts payable	\$ 25,581	\$	24,508
Accrued compensation and benefits	54,550		73,210
Accrued and other liabilities	23,167		27,374
Deferred revenue	258,987		237,793
Income taxes payable	425		3,030
Total current liabilities	362,710		365,915
Operating lease liabilities, long-term	50,842		17,694
Other non-current liabilities	11,131		11,466
Shareholders' equity:			
Preferred stock, no par value; 20,000,000 shares authorized, no shares issued or outstanding in 2024 and 2023	-		-
Common stock, \$0.01 par value; 200,000,000 shares authorized; 61,245,638 and 61,566,037 shares issued and outstanding at June 30, 2024 and December 31, 2023, respectively	612		615
Retained earnings	267,771		304,701
Accumulated other comprehensive loss	(27,754)		(27,038)
Total shareholders' equity	240,629		278,278
Total liabilities and shareholders' equity	\$ 665,312	\$	673,353

 $See\ accompanying\ Notes\ to\ Condensed\ Consolidated\ Financial\ Statements.$ 

# MANHATTAN ASSOCIATES, INC. AND SUBSIDIARIES Condensed Consolidated Statements of Income (in thousands, except per share amounts)

		Three Months	Endec	d June 30,		Six Months E	Ended June 30,			
		2024		2023		2024		2023		
	(	unaudited)		(unaudited)		(unaudited)		(unaudited)		
Revenue:										
Cloud subscriptions	\$	82,361	\$	60,943	\$	160,388	\$	118,163		
Software license		3,061		3,745		5,871		9,097		
Maintenance		35,273		35,826		70,245		71,476		
Services		136,831		124,609		269,026		240,779		
Hardware		7,792		5,893		14,340		12,514		
Total revenue		265,318		231,016		519,870		452,029		
Costs and expenses:										
Cost of cloud subscriptions, maintenance and services		119,696		108,445		238,651		211,772		
Cost of software license		345		368		677		670		
Research and development		35,334		31,600		70,344		62,394		
Sales and marketing		19,154		18,563		39,083		36,628		
General and administrative		21,112		20,237		42,315		40,190		
Depreciation and amortization		1,489		1,320		2,982		2,807		
Total costs and expenses		197,130		180,533		394,052		354,461		
Operating income		68,188		50,483		125,818		97,568		
Other income, net		914		1,041		1,910		1,184		
Income before income taxes		69,102		51,524	_	127,728		98,752		
Income tax provision		16,336		11,904		21,161		20,341		
Net income	\$	52,766	\$	39,620	\$	106,567	\$	78,411		
Basic earnings per share	\$	0.86	\$	0.64	\$	1.73	\$	1.26		
Diluted earnings per share	\$	0.85	\$	0.63	\$	1.71	\$	1.25		
Weighted average number of shares:										
Basic		61,421		61,862		61,523		62,036		
Diluted		62,118		62,432		62,305		62,599		

See accompanying Notes to Condensed Consolidated Financial Statements.

# MANHATTAN ASSOCIATES, INC. AND SUBSIDIARIES Consolidated Statements of Comprehensive Income (in thousands)

	Three Months Ended June 30,					Six Months E	nded June 30,		
	2024		2024 2023					2023	
	(uı	(unaudited)		naudited)	(ι	inaudited)	(unaudited)		
Net income	\$	52,766	\$	39,620	\$	106,567	\$	78,411	
Foreign currency translation adjustment, net of tax		11		(16)		(716)		792	
Comprehensive income	\$	52,777	\$	39,604	\$	105,851	\$	79,203	

See accompanying Notes to Condensed Consolidated Financial Statements.

# MANHATTAN ASSOCIATES, INC. AND SUBSIDIARIES Condensed Consolidated Statements of Cash Flows (in thousands)

	Six Months Ended June 30,								
		2023							
	(	unaudited)	(u	naudited)					
Operating activities:  Net income	\$	106,567	\$	78,411					
	3	100,507	Ф	/8,411					
Adjustments to reconcile net income to net cash provided by operating activities:		2.002		2.007					
Depreciation and amortization		2,982		2,807					
Equity-based compensation		46,761		34,568					
(Gain) loss on disposal of equipment		(124)		22					
Deferred income taxes		(12,519)		(11,038)					
Unrealized foreign currency loss		610		1,577					
Changes in operating assets and liabilities:									
Accounts receivable, net		(11,153)		(11,024)					
Other assets		(2,088)		(5,825)					
Accounts payable, accrued and other liabilities		(18,082)		(2,593)					
Income taxes		(7,043)		(5,359)					
Deferred revenue		22,089		17,740					
Net cash provided by operating activities		128,000		99,286					
Investing activities:									
Purchase of property and equipment		(4,538)		(1,675)					
Net cash used in investing activities		(4,538)		(1,675)					
Financing activities:									
Repurchase of common stock		(189,546)		(169,115)					
Net cash used in financing activities		(189,546)		(169,115)					
Foreign currency impact on cash		(1,948)		(665)					
1 oreign currency impact on easii		(1,540)		(003)					
Net change in cash and cash equivalents		(68,032)		(72,169)					
Cash and cash equivalents at beginning of period		270,741		225,463					
Cash and cash equivalents at end of period	\$	202,709	\$	153,294					

See accompanying Notes to Condensed Consolidated Financial Statements.

# MANHATTAN ASSOCIATES, INC. AND SUBSIDIARIES Condensed Consolidated Statements of Shareholders' Equity (in thousands, except share data)

	Common	Stock	,	Additional Paid-In	1	Retained	Other Omprehensive	Sh	Total areholders'
	Shares		mount	Capital		Earnings_	 Loss	511	Equity
For the Three Months Ended June 30, 2024			_						
Balance, March 31, 2024 (unaudited)	61,569,549	\$	615	\$ -	\$	266,757	\$ (27,765)	\$	239,607
Repurchase of common stock	(346,068)		(3)	(23,957)		(51,752)	-		(75,712)
Restricted stock units issuance	22,157		-	-		-	-		-
Excise tax on net stock repurchases	-		-	(709)		-	-		(709)
Equity-based compensation	-		-	24,666		-	. <del>-</del>		24,666
Foreign currency translation adjustment	-		-	-		-	11		11
Net income	<u>-</u>		-	 <u>-</u>		52,766	 -		52,766
Balance, June 30, 2024 (unaudited)	61,245,638	\$	612	\$ 	\$	267,771	\$ (27,754)	\$	240,629
For the Six Months Ended June 30, 2024									
Balance, December 31, 2023 (audited)	61,566,037	\$	615	\$ -	\$	304,701	\$ (27,038)	\$	278,278
Repurchase of common stock	(804,804)		(8)	(46,041)		(143,497)	-		(189,546)
Restricted stock units issuance	484,405		5	(5)		-	-		-
Excise tax accrued	-		-	(715)		-	-		(715)
Equity-based compensation	=		-	46,761		-	-		46,761
Foreign currency translation adjustment	-		-	-		-	(716)		(716)
Net income	=		-	-		106,567	-		106,567
Balance, June 30, 2024 (unaudited)	61,245,638	\$	612	\$ _	\$	267,771	\$ (27,754)	\$	240,629
For the Three Months Ended June 30, 2023									
Balance, March 31, 2023 (unaudited)	62,026,840	\$	620	\$ -	\$	207,176	\$ (26,724)	\$	181,072
Repurchase of common stock	(385,047)		(3)	(17,301)		(50,123)	-		(67,427)
Restricted stock units issuance	26,719		-	-		-	-		- 1
Excise tax on net stock repurchases	-		-	(627)		-	-		(627)
Equity-based compensation	-		-	17,928		-	-		17,928
Foreign currency translation adjustment	-		-	-		-	(16)		(16)
Net income	-		-	-		39,620	-		39,620
Balance, June 30, 2023 (unaudited)	61,668,512	\$	617	\$ -	\$	196,673	\$ (26,740)	\$	170,550
For the Six Months Ended June 30, 2023									
Balance, December 31, 2022 (audited)	62,191,570	\$	621	\$ _	\$	253,711	\$ (27,532)	\$	226,800
Repurchase of common stock	(1,108,415)		(10)	(33,656)		(135,449)	-		(169,115)
Restricted stock units issuance	585,357		6	(6)		_	_		-
Excise tax on net stock repurchases	-		-	(906)		-	-		(906)
Equity-based compensation	-		-	34,568		-	-		34,568
Foreign currency translation adjustment	-		-	-		-	792		792
Net income	_			<u>-</u>		78,411	-		78,411
Balance, June 30, 2023 (unaudited)	61,668,512	\$	617	\$ -	\$	196,673	\$ (26,740)	\$	170,550

 $See\ accompanying\ Notes\ to\ Condensed\ Consolidated\ Financial\ Statements.$ 

# Notes to Condensed Consolidated Financial Statements (Unaudited)

#### 1. Basis of Presentation and Principles of Consolidation

#### **Basis of Presentation**

The accompanying unaudited condensed consolidated financial statements of Manhattan Associates, Inc. and its subsidiaries (the "Company," "we," "us," "our," or "Manhattan") have been prepared in accordance with accounting principles generally accepted in the United States (GAAP) for interim financial information, with the instructions to Form 10-Q and with Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required for complete financial statements. In the opinion of management, these condensed consolidated financial statements contain all normal recurring adjustments considered necessary for a fair presentation of our financial position at June 30, 2024, the results of operations for the three and six months ended June 30, 2024 and 2023, and cash flows for the six months ended June 30, 2024 and 2023. The results for the three and six months ended June 30, 2024 are not necessarily indicative of the results to be expected for the full year or any other interim period. These statements should be read in conjunction with our audited consolidated financial statements and management's discussion and analysis included in our annual report on Form 10-K for the year ended December 31, 2023.

#### **Principles of Consolidation**

The accompanying condensed consolidated financial statements include our accounts and the accounts of our wholly owned subsidiaries. All intercompany balances and transactions have been eliminated in consolidation.

#### **Recent Accounting Pronouncements**

In November 2023, the FASB issued Accounting Standards Update (ASU) 2023-07 Segment Reporting (Topic 280): Improvements to Reportable Segment Disclosures which expands annual and interim disclosure requirements for reportable segments, primarily through enhanced disclosures about significant segment expenses. We expect to adopt the updated accounting guidance in our Annual Report on Form 10-K for the year ended December 31, 2024. We are currently evaluating the impact the adoption of the new accounting guidance will have on our segment disclosures.

In December 2023, the FASB issued ASU 2023-09, Income Taxes (Topic 740): Improvements to Income Tax Disclosures. The updated accounting guidance, among other things, requires additional disclosure primarily related to the income tax rate reconciliation and income taxes paid. We expect to adopt the updated accounting guidance in our Annual Report on Form 10-K for the year ended December 31, 2025. We are currently evaluating the impact the adoption of the new accounting guidance will have on our income tax disclosures.

#### 2. Revenue Recognition

We recognize revenue when we transfer control of the promised products or services to our customers, in an amount that reflects the consideration we expect to be entitled to in exchange for those products or services. We derive our revenue from cloud subscriptions, software licenses, customer support services and software enhancements ("maintenance"), implementation and training services, and sales of hardware. We exclude sales and usage-based taxes from revenue.

#### Nature of Products and Services

Cloud subscriptions includes software as a service (SaaS) and arrangements which provide customers with the right to use our software within a cloud environment that we provide and manage, where the customer does not have the right to take possession of the software without significant penalty. SaaS and hosting revenues are recognized ratably over the contract period.

Our perpetual software licenses provide the customer with a right to use the software as it exists at the time of purchase. We recognize revenue for distinct software licenses once the license period has begun and we have made the software available to the customer. Our perpetual software licenses are typically sold with maintenance under which we provide a comprehensive 24 hours per day, 365 days per year program that provides customers with software upgrades, when and if available, which include additional or improved functionality and technological advances incorporating emerging supply chain and industry initiatives. Revenue related to maintenance is generally paid in advance and recognized ratably over the term of the agreement, typically twelve months. Perpetual software license revenue accounts for approximately 1% of total revenue.

Our services revenue consists of fees generated from implementation, training, and application managed services, including reimbursements of out-of-pocket expenses in connection with our implementation services. Implementation services include system planning, design, configuration, testing, and other software implementation support, and are typically optional and distinct from our software. Following implementation, customers who have purchased perpetual licenses may purchase application managed services to support and maintain our software. Fees for our services are separately priced and are generally billed on an hourly basis, and revenue

is recognized over time as the services are performed. In certain situations, we render professional services under agreements based upon a fixed fee for portions of or all of the engagement. Revenue related to fixed-fee-based services contracts is recognized over time based on the proportion performed.

As part of a complete solution, our customers periodically purchase hardware products developed and manufactured by third parties from us for use with the software licenses purchased from us. These products include computer hardware, radio frequency terminal networks, radio frequency identification (RFID) chip readers, bar code printers and scanners, and other peripherals. As we do not physically control the hardware that we sell, we are acting as an agent in the transaction and recognize our hardware revenue net of related cost. We recognize hardware revenue when control is transferred to the customer upon shipment.

#### Significant Judgments

Our contracts with customers typically contain promises to transfer multiple products and services to a customer. Judgment is required to determine whether each product and service is considered to be a distinct performance obligation that should be accounted for separately under the contract. We allocate the transaction price to the distinct performance obligations based on relative standalone selling price ("SSP"). We estimate SSP based on the prices charged to customers, or by using information such as market conditions and other observable inputs. However, the selling price of our cloud subscriptions and software licenses are highly variable. Thus, we estimate SSP for our cloud subscriptions and software licenses using the residual approach, determined based on total transaction price less the SSP of other goods and services promised in the contract.

#### Contract Balances

Cloud subscriptions and maintenance for perpetual software licenses are typically billed annually in advance. Timing of invoicing to customers may differ from timing of revenue recognition. Payment terms for our software licenses vary. We have an established history of collecting under the terms of our software license contracts without providing refunds or concessions to our customers. We typically bill our professional services monthly as performed. In instances where the timing of revenue recognition differs from the timing of invoicing, we have determined that our contracts generally do not include a significant financing component. The primary purpose of our invoicing terms is to provide customers with predictable ways to purchase our software and services, not to provide or receive financing. Additionally, we are applying the practical expedient to exclude from consideration any contracts with payment terms of one year or less as we rarely offer terms extending beyond one year or invoice more than a year in advance.

Deferred revenue represents amounts collected prior to having completed performance of cloud subscriptions, maintenance, and professional services. In the three and six months ended June 30, 2024, we recognized \$68.3 million and \$169.7 million of revenue that was included in the deferred revenue balance as of December 31, 2023. In the three months ended June 30, 2024, we recognized \$110.5 million of revenue that was included in the deferred revenue balance as of March 31, 2024.

#### Remaining Performance Obligations

As of June 30, 2024, approximately \$1.6 billion of revenue - over 98% of which is cloud-native subscriptions - is expected to be recognized from remaining performance obligations (RPO) with a non-cancelable term greater than 1 year (including deferred revenue as well as amounts that are expected to be invoiced and recognized as revenue in future periods). We expect to recognize revenue on approximately 40% of these remaining performance obligations over the next 24 months with the majority of the remaining balance recognized over the following 36 months. We have elected not to provide disclosures regarding remaining performance obligations for contracts with a term of 1 year or less.

#### Returns and Allowances

We have not experienced significant returns or warranty claims to date and, as a result, have not recorded a provision for the cost of returns and product warranty claims.

We record an allowance for credit losses utilizing a model of internal historical losses data. In estimating the allowance for credit losses, we considered our historical write-offs, the historical creditworthiness of the customer, and other factors. We also analyzed expected credit losses given future risks in projected economic conditions and future risks of customer collection. Should any of these factors change, the estimates made by us will also change accordingly, which could affect the level of our future allowances. Additions to the allowance for credit losses are recorded in general and administrative expense and were immaterial in all periods presented. Our credit loss reserve was \$0.9 million as of June 30, 2024 and December 31, 2023.

We also reduce accounts receivable with a corresponding reduction in services revenue for the most likely amount of potential service revenue adjustments based on a detailed assessment of accounts receivable. The total amount recorded to services revenue was \$0.8 million and \$0.7 million for the three months ended June 30, 2024 and 2023, respectively. As of June 30, 2024 and December 31, 2023, we have reduced our accounts receivable balance by \$3.7 million and \$4.4 million, respectively, for these potential adjustments.

#### Deferred Commissions

We consider sales commissions to be incremental costs of obtaining a contract with a customer. We defer and recognize an asset for sales commissions related to performance obligations with an expected period of benefit of more than one year. We amortize these amounts over the expected benefit period, which we estimate by considering several factors, including the rate of technological change and duration of our customer contracts. Sales commission for renewal contracts are amortized over the related contractual renewal period. We apply the practical expedient to expense sales commissions when the amortization period would have been one year or less. Deferred commissions were \$39.8 million as of June 30, 2024, of which \$29.9 million is included in other assets and \$9.9 million is included in prepaid expenses. Sales commission expense is included in Sales and Marketing expense in the accompanying Consolidated Statements of Income. Amortization of sales commissions was \$2.6 million and \$2.3 million for the three months ended June 30, 2024 and 2023, respectively, and \$5.3 million and \$4.6 million for the six months ended June 30, 2024 and 2023, respectively. No impairment losses were recognized during the periods.

#### 3. Fair Value Measurement

We measure our investments based on a fair value hierarchy disclosure framework that prioritizes and ranks the level of market price observability used in measuring assets and liabilities at fair value. Market price observability is affected by a number of factors, including the type of asset or liability and its characteristics. This hierarchy prioritizes the inputs into three broad levels as follows:

- Level 1–Quoted prices in active markets for identical instruments.
- Level 2—Quoted prices for similar instruments in active markets; quoted prices for identical or similar instruments in markets that are not active; and model-derived valuations in which all significant inputs and significant value drivers are observable in active markets.
- Level 3-Valuations derived from valuation techniques in which one or more significant inputs or significant value drivers are unobservable.

Investments with maturities of 90 days or less from the date of purchase are classified as cash equivalents; investments with maturities of greater than 90 days from the date of purchase but less than one year are generally classified as short-term investments; and investments with maturities of one year or greater from the date of purchase are generally classified as long-term investments. Unrealized holding gains and losses are reflected as a net amount in a separate component of shareholders' equity until realized. For the purposes of computing realized gains and losses, cost is determined on a specific identification basis.

At June 30, 2024, our cash and cash equivalents were \$106.7 million and \$96.0 million, respectively. We had neither short-term investments nor long-term investments at June 30, 2024. Cash equivalents consist of highly liquid money market funds. For money market funds, we use quoted prices from active markets that are classified at Level 1, the highest level of observable input in the disclosure hierarchy framework. We had no investments classified at Level 2 or Level 3 at June 30, 2024.

#### 4. Equity-Based Compensation

We granted 8,521 and 11,107 restricted stock units (RSUs) during the three months ended June 30, 2024 and 2023, respectively, and granted 547,849 and 581,333 RSUs during the six months ended June 30, 2024 and 2023, respectively. Equity-based compensation expense related to RSUs was \$24.7 million and \$17.9 million during the three months ended June 30, 2024 and 2023, respectively, and \$46.8 million and \$34.6 million during the six months ended June 30, 2024 and 2023, respectively.

We present below a summary of changes during the six months ended June 30, 2024 in our unvested units of restricted stock:

	Number of shares/units
Outstanding at December 31, 2023	1,376,063
Granted	547,849
Vested	(484,405)
Forfeited	(6,628)
Outstanding at June 30, 2024	1,432,879

# 5. Income Taxes

Our effective tax rate was 23.6% and 23.1% for the three months ended June 30, 2024 and 2023, respectively, and 16.6% and 20.6% for the six months ended June 30, 2024 and 2023, respectively. The increase in the effective tax rate for three months ended June 30, 2024 is mainly due to a decrease of a favorable tax contingency reserve settlement. The decrease in the effective tax rate for the six months ended June 30, 2024 is due to an increase of excess tax benefits on restricted stock vesting and a decrease of expense from a favorable tax law change allowing creditability of foreign tax.

We apply the provisions for income taxes related to, among other things, accounting for uncertain tax positions and disclosure requirements in accordance with Accounting Standards Classification (ASC) 740, Income Taxes. For the three months ended June 30, 2024, there were no material changes to our uncertain tax positions.

We conduct business globally and, as a result, file income tax returns in the U.S. federal jurisdiction and various state and foreign jurisdictions. In the normal course of business, Manhattan is subject to examination by taxing authorities throughout the world. We are no longer subject to U.S. federal, substantially all state and local income tax examinations and substantially all non-U.S. income tax examinations for years before 2010.

Under the Inflation Reduction Act of 2022, we are subject to a 1% excise tax on stock repurchases, net of stock issuances, beginning in 2023. We have included the tax in the cost of our stock repurchases as a reduction of shareholders' equity.

#### 6. Basic and Diluted Net Income Per Share

Basic net income per share is computed using net income divided by the weighted average number of shares of common stock outstanding ("Weighted Shares") for the period presented.

Diluted net income per share is computed using net income divided by Weighted Shares and the treasury stock method effect of common equivalent shares (CESs) outstanding for each period presented.

In the following table, we present a reconciliation of earnings per share and the shares used in the computation of earnings per share for the three and six months ended June 30, 2024 and 2023 (in thousands, except per share data):

		Three Months l	Six Months Ended June 30,						
		2024		2023		2024		2023	
	(i	n thousands, exce	pt per sha	re data)	(	in thousands, exce	pt per sh	are data)	
Net income	\$	52,766	\$	39,620	\$	106,567	\$	78,411	
Earnings per share:									
Basic	\$	0.86	\$	0.64	\$	1.73	\$	1.26	
Effect of CESs		(0.01)		(0.01)		(0.02)		(0.01)	
Diluted	\$	0.85	\$	0.63	\$	1.71	\$	1.25	
Weighted average number of shares:									
Basic		61,421		61,862		61,523		62,036	
Effect of CESs		697		570		782		563	
Diluted		62,118		62,432		62,305		62,599	

The number of anti-dilutive CESs during the three and six months ended June 30, 2024 and 2023 was immaterial.

# 7. Contingencies

From time to time, we may be involved in litigation relating to claims arising out of the ordinary course of business, and occasionally legal proceedings not in the ordinary course. Many of our installations involve products that are critical to the operations of our clients' businesses. Any failure in one of our products could result in a claim for substantial damages against us, regardless of our responsibility for such failure. Although we attempt to limit contractually our liability for damages arising from product failures or negligent acts or omissions, there can be no assurance that the limitations of liability set forth in our contracts will be enforceable in all instances. We are not currently a party to any legal proceedings the result of which we believe is likely to have a material adverse impact on our business, financial position, results of operations, or cash flows. We expense legal costs associated with loss contingencies as such legal costs are incurred.

#### 8. Reportable Segments

We manage our business by geographic region and have three geographic reportable segments: North and Latin America (the "Americas"); Europe, the Middle East and Africa (EMEA); and Asia Pacific (APAC). All segments derive revenue from the sale and implementation of our supply chain commerce solutions. The individual products sold by the segments are similar in nature and are all designed to help companies manage the effectiveness and efficiency of their supply chain commerce. We use the same accounting policies for each reportable segment. The chief operating decision maker (chief executive officer and chief financial officer) evaluate performance based on revenue and operating results for each reportable segment.

The Americas segment charges royalty fees to the other segments based on software licenses and cloud subscriptions sold by those reportable segments. The royalties, which totaled approximately \$4.6 million and \$3.1 million for the three months ended June 30, 2024 and 2023, respectively, and \$9.0 million and \$6.5 million for the six months ended June 30, 2024 and 2023,

respectively, are included in costs of revenue for each segment with a corresponding reduction in the Americas segment's cost of revenue. The revenues represented below are from external customers only. The geography-based costs consist of costs for professional services personnel, direct sales and marketing expenses, infrastructure costs to support the employee and customer base, billing and financial systems, management and general and administrative support. Certain corporate expenses included in the Americas segment are not charged to the other segments. Such expenses include research and development, certain marketing and general and administrative costs that support the global organization, and the amortization of acquired developed technology. Costs in the Americas segment include all research and development costs, including the costs associated with our operations in India.

In accordance with ASC 280, Segment Reporting, we present below certain financial information by reportable segment for the three and six months ended June 30, 2024 and 2023 (in thousands):

	Three Months Ended June 30,															
				20	24								23			
	A	Americas		EMEA		APAC	Co	nsolidated		Americas		EMEA		APAC	Co	nsolidated
Revenue:																
Cloud subscriptions	\$	64,665	\$	15,371	\$	2,325	\$	82,361	\$	49,612	\$	9,782	\$	1,549	\$	60,943
Software license		2,430		362		269		3,061		2,468		501		776		3,745
Maintenance		28,621		4,531		2,121		35,273		28,571		4,902		2,353		35,826
Services		102,469		26,632		7,730		136,831		92,743		25,638		6,228		124,609
Hardware		7,770		22				7,792		5,814		79				5,893
Total revenue		205,955		46,918		12,445		265,318		179,208		40,902		10,906		231,016
Costs and Expenses:																
Cost of revenue		89,818		24,810		5,413		120,041		81,356		22,592		4,865		108,813
Operating expenses		69,628		4,673		1,299		75,600		64,356		4,626		1,418		70,400
Depreciation and																
amortization		1,209		240		40		1,489		1,170		128		22		1,320
Total costs and expenses		160,655		29,723		6,752		197,130		146,882		27,346		6,305		180,533
Operating income	\$	45,300	\$	17,195	\$	5,693	\$	68,188	\$	32,326	\$	13,556	\$	4,601	\$	50,483
		Six Months Ended June 30, 2024 2023														
				20	24	1516							23	1716		
Davanua	A	Americas	_	EMEA		APAC	Cor	nsolidated	P	Americas	_	EMEA		APAC	Co	nsolidated
Revenue: Cloud subscriptions	\$	125,797	\$	29,872	\$	4,719	_			95,966	6	10.111	Φ.		\$	
Software license	Þ	,	Þ	29,012	J)			160 200	•					2 //02		
Software license				0.10			\$	160,388	\$		\$	19,111	\$	3,086	Ф	
Maintenance		4,259		848 9.205		764	\$	5,871	\$	5,054	\$	1,851	\$	2,192	Φ	9,097
Maintenance		56,497		9,205		764 4,543	\$	5,871 70,245	\$	5,054 56,987	\$	1,851 9,760	\$	2,192 4,729	Φ	9,097 71,476
Services		56,497 201,584		9,205 53,403		764	\$	5,871 70,245 269,026	\$	5,054 56,987 179,557	2	1,851 9,760 49,727	\$	2,192	Φ	9,097 71,476 240,779
Services Hardware		56,497 201,584 14,130	_	9,205 53,403 210		764 4,543 14,039	<b>S</b>	5,871 70,245 269,026 14,340	\$	5,054 56,987 179,557 12,403	2	1,851 9,760 49,727 111	\$	2,192 4,729 11,495		118,163 9,097 71,476 240,779 12,514
Services		56,497 201,584	_	9,205 53,403		764 4,543	<u> </u>	5,871 70,245 269,026	\$	5,054 56,987 179,557	2	1,851 9,760 49,727	\$	2,192 4,729	<b>.</b>	9,097 71,476 240,779 12,514
Services Hardware Total revenue		56,497 201,584 14,130	_	9,205 53,403 210		764 4,543 14,039		5,871 70,245 269,026 14,340	\$	5,054 56,987 179,557 12,403	2	1,851 9,760 49,727 111	<b>*</b>	2,192 4,729 11,495	<b>.</b>	9,097 71,476 240,779
Services Hardware Total revenue	_	56,497 201,584 14,130	_	9,205 53,403 210		764 4,543 14,039		5,871 70,245 269,026 14,340	\$	5,054 56,987 179,557 12,403		1,851 9,760 49,727 111		2,192 4,729 11,495	J	9,097 71,476 240,779 12,514
Services Hardware Total revenue  Costs and Expenses:		56,497 201,584 14,130 402,267		9,205 53,403 210 93,538		764 4,543 14,039 - 24,065		5,871 70,245 269,026 14,340 519,870	\$	5,054 56,987 179,557 12,403 349,967		1,851 9,760 49,727 111 80,560	2	2,192 4,729 11,495 - 21,502	J	9,097 71,476 240,779 12,514 452,029
Services Hardware Total revenue  Costs and Expenses: Cost of revenue		56,497 201,584 14,130 402,267		9,205 53,403 210 93,538 49,896		764 4,543 14,039 - 24,065		5,871 70,245 269,026 14,340 519,870	\$	5,054 56,987 179,557 12,403 349,967		1,851 9,760 49,727 111 80,560	<u> </u>	2,192 4,729 11,495 - 21,502	J	9,097 71,476 240,779 12,514 452,029
Services Hardware Total revenue  Costs and Expenses: Cost of revenue Operating expenses Depreciation and		56,497 201,584 14,130 402,267 178,800 139,033		9,205 53,403 210 93,538 49,896 10,106		764 4,543 14,039 - 24,065 10,632 2,603		5,871 70,245 269,026 14,340 519,870 239,328 151,742	\$	5,054 56,987 179,557 12,403 349,967 158,723 126,724	2	1,851 9,760 49,727 111 80,560 44,267 9,724	3	2,192 4,729 11,495 21,502 9,452 2,764	J	9,097 71,476 240,779 12,514 452,029 212,442 139,212

Cloud subscriptions revenue primarily relates to our Manhattan Active omnichannel, warehouse management solutions, and transportation management solutions for the three and six months ended June 30, 2024. The majority of our software license revenue (over 80%) relates to our warehouse management product group for the three and six months ended June 30, 2024.

At June 30, 2024, total assets for the Americas, EMEA and APAC segments were \$540.1 million, \$101.0 million, and \$24.2 million, respectively.

#### Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following discussion should be read in conjunction with the condensed consolidated financial statements for the three and six months ended June 30, 2024 and 2023, including the notes to those statements, included elsewhere in this quarterly report. We also recommend the following discussion be read in conjunction with management's discussion and analysis and consolidated financial statements included in our annual report on Form 10-K for the year ended December 31, 2023. Statements in the following discussion that are not statements of historical fact are "forward-looking statements." Actual results may differ materially from the results predicted in such forward-looking statements, for a variety of factors. See "Forward-Looking Statements" below.

References in this filing to the "Company," "Manhattan," "Manhattan Associates," "we," "our," and "us" refer to Manhattan Associates, Inc., our predecessors, and our wholly owned and consolidated subsidiaries.

#### **Business Overview**

We develop, sell, deploy, service and maintain software solutions designed to manage Unified Omnichannel Commerce and Digital Supply Chain, inventory and omnichannel operations for retailers, wholesalers, manufacturers, logistics providers and other organizations. Our customers include many of the world's most premier and profitable brands.

Our business model is singularly focused on the development and implementation of complex commerce enablement software solutions that are designed to optimize supply chains, and retail store operations including point-of-sale effectiveness and efficiency for our customers.

We have five principal sources of revenue:

- cloud subscriptions, including software as a service (SaaS);
- licenses of our software;
- customer support services and software enhancements (collectively, "maintenance");
- professional services, including solutions planning and implementation, related consulting, customer training, and reimbursements from customers for out-of-pocket expenses (collectively, "services"); and
- hardware sales.

In the three and six months ended June 30, 2024, we generated \$265.3 million and \$519.9 million in total revenue, respectively. The revenue mix for the three months ended June 30, 2024 and six months ended June 30, 2024 was: cloud subscriptions 31%; software license 1%; maintenance 13%; services 52%; and hardware 3%.

We have three geographic reportable segments: North and Latin America (the "Americas"), Europe, the Middle East and Africa (EMEA), and Asia-Pacific (APAC). Geographic revenue is based on the location of the sale. Our international revenue was approximately \$88.8 million and \$172.5 million for the three and six months ended June 30, 2024, respectively, which represents approximately 33% of our total revenue for both three and six months ended June 30, 2024. International revenue includes all revenue derived from sales to customers outside the United States. At June 30, 2024, we employed approximately 4,700 employees worldwide. We have offices in Australia, Chile, China, France, Germany, India, Italy, Japan, the Netherlands, Singapore, Spain, the United Kingdom, and the United States, as well as representatives in Mexico and reseller partnerships in Latin America, Eastern Europe, the Middle East, South Africa, and Asia.

#### Future Expectations

While we remain cautious about the global economy, our results for the first six months of 2024 exceeded our expectations due to solid demand for our cloud solutions. Our solutions are mission critical, supporting complex global supply chains. We believe that favorable secular tailwinds, such as the digital transformation of businesses in manufacturing, wholesale and retail, coupled with our commitment to investing in organic innovation to deliver leading cloud supply chain, inventory and omnichannel commerce solutions is in synergistic alignment with current market demand. We believe that this alignment is contributing to our strong financial results, higher demand and strong win rates for our solutions for the period. We remain committed to investing in our business to drive customer success and expand our total addressable market, which we believe will position us well to achieve long-term sustainable growth and earnings.

Going forward, we are investing in our cloud business, including enterprise investments in innovation, and strategic operating expenses to support growth objectives.

For the remainder of 2024, our five strategic goals remain to:

- Focus on employees, customer success and drive sustainable long-term growth;
- Invest in innovation to expand our products and total addressable market;

- Expand our Manhattan Active Suite of Cloud Solutions;
- Develop and grow our cloud business and cloud subscription revenue; and
- Expand our global sales and marketing teams.

#### **Cloud Subscription**

Under our Manhattan Active® Solutions cloud subscription offering, customers pay a periodic fee for the right to use our software within a cloud environment that we provide and manage over a specified period of time. Adoption of our Manhattan Active® cloud solutions continues to increase, with cloud revenue up 35% over the same quarter in the prior year. Cloud revenue now represents about 96% of our total software revenue. Customers on our legacy perpetual license program can convert their maintenance contracts to cloud subscription contracts.

#### Global Economic Trends and Industry Factors

Global macro-economic trends, technology spending, and supply chain management market growth are important barometers for our business. In both the three and six months ended June 30, 2024, approximately 67% of our total revenue was generated in the United States, 18% in EMEA, and the remaining balance in APAC, Canada, and Latin America. In addition, Gartner Inc. ("Gartner"), an information technology research and advisory company, estimates that approximately 78% of every supply chain software solutions dollar invested is spent in North America and Western Europe; consequently, the health of the U.S. and the Western European economies have a meaningful impact on our financial results.

We sell technology-based solutions with total pricing, including software and services, in many cases exceeding \$1.0 million. Our software is often a part of our customers' and prospects' much larger capital commitment associated with facilities expansion and business improvement. We believe that, given the mission critical nature of our software, combined with a challenging global macro environment, our current sales cycles for large cloud subscriptions in our target markets could be extended. While demand for our solutions is solid, the current business climate within the United States and geographic regions in which we operate may affect customers' and prospects' decisions regarding timing of strategic capital expenditures.

While we are encouraged by our results, we remain cautious regarding the pace of global economic growth. We believe global geopolitical and economic volatility likely will continue to shape customers' and prospects' enterprise software buying decisions.

#### **Key Performance Metrics**

We regularly review metrics to evaluate our business, measure our performance, identify trends affecting our business, formulate financial projections and make strategic decisions. We believe cloud subscriptions revenue growth and remaining performance obligation (RPO) growth are the leading indicators of our business performance, primarily derived from cloud subscription fees that customers pay for our Unified Omnichannel Commerce and Digital Supply Chain solutions.

#### **Cloud Subscriptions Revenue Growth**

Our cloud revenue growth provides insight into our ability to maintain and grow our cloud customer base. Total cloud revenue increased to \$160.4 million during the six months ended June 30, 2024 from \$118.2 million for the same period in the prior year, representing a 36% year-over-year increase. Cloud revenue growth is being driven by strong demand for our cloud offerings.

#### **Remaining Performance Obligations**

Transaction price allocated to RPO represents contracted revenue that has not yet been recognized, which includes deferred revenue and non-cancelable amounts that we expect to invoice and recognize as revenue in future periods. Over 98% of our RPO represent cloud native subscriptions with a non-cancelable term greater than one year. Maintenance contracts typically are for one year and not included in RPO. RPO provides insight into our contracted backlog of future business. As of June 30, 2024, our RPO was approximately \$1.6 billion, an increase of 29% over June 30, 2023 on strong demand.

#### Revenue

Cloud Subscriptions and Software License Revenue. In the three months ended June 30, 2024, cloud subscriptions revenue totaled \$82.4 million or 31% of total revenues. The Americas, EMEA, and APAC segments recognized \$64.7 million, \$15.4 million, and \$2.3 million in cloud subscriptions revenue, respectively, in the three months ended June 30, 2024. In the six months ended June 30, 2024, cloud subscriptions revenue was 96% of total cloud and software license revenue. In the six months ended June 30, 2024, cloud subscriptions revenue totaled \$160.4 million or 31% of total revenues. The Americas, EMEA, and APAC segments recognized \$125.8 million, \$29.9 million, and \$4.7 million in cloud subscriptions revenue, respectively, in the six months ended June 30, 2024. Cloud subscriptions revenue is recognized over the term of the agreement, typically five years or more. Cloud subscription revenue growth is influenced by the strength of general economic and business conditions and the competitive position of our software products. These revenues generally have long sales cycles.

In the three months ended June 30, 2024, license revenue totaled \$3.1 million, or 1% of total revenue. The Americas, EMEA, and APAC segments totaled \$2.4 million, \$0.4 million, and \$0.3 million in license revenue, respectively, in the three months ended June 30, 2024. In the six months ended June 30, 2024, license revenue totaled \$5.9 million, or 1% of total revenue. The Americas, EMEA, and APAC segments totaled \$4.3 million, \$0.8 million, and \$0.8 million in license revenue, respectively, in the six months ended June 30, 2024.

During the three and six months ended June 30, 2024, approximately 20% and 25%, respectively, of the total value of new non-cancelable cloud subscriptions (excluding renewals) signed was with new customers, and 80% and 75%, respectively, was with existing customers. We define new customers as entities from which we either have never earned revenue or have not recognized revenue in the last five years.

Our Unified Omnichannel Commerce and Digital Supply Chain solutions are focused on core omnichannel operation (e-commerce, retail store operations and POS), supply chain commerce operations (Warehouse Management, Transportation Management and Labor Management), and Inventory Optimization, which are intensely competitive markets characterized by rapid technological change. We are a market leader in the supply chain management and omnichannel software solutions market as defined by industry analysts such as ARC Advisory Group and Gartner. Our goal is to extend our position as a leading global supply chain solutions provider by growing our cloud subscriptions and software license revenues faster than our competitors through investment in innovation.

*Maintenance Revenue.* Our maintenance revenue for the three months ended June 30, 2024 totaled \$35.3 million, or 13% of total revenue. The Americas, EMEA and APAC segments recognized \$28.6 million, \$4.6 million, and \$2.1 million, respectively, in maintenance revenue in the three months ended June 30, 2024. In the six months ended June 30, 2024, maintenance revenue totaled \$70.2 million, or 13% of total revenue. The Americas, EMEA, and APAC segments totaled \$56.5 million, \$9.2 million, and \$4.5 million in maintenance revenue, respectively, in the six months ended June 30, 2024. For maintenance, we offer a comprehensive 24 hours per day, 365 days per year program that provides our customers with software upgrades, when and if available, which include additional or improved functionality and technological advances incorporating emerging supply chain and industry initiatives.

Maintenance relates to our traditional perpetual license sales. We expect maintenance revenues to decline as we continue to develop our cloud offerings, and be offset by additional cloud revenue, including from customers converting their maintenance contracts to cloud subscriptions. The growth of maintenance revenues is influenced by: (1) new software license revenue growth; (2) annual renewal of support contracts; and (3) fluctuations in currency rates. Substantially all of our customers renew their annual support contracts or convert their maintenance contracts to cloud subscriptions. Maintenance revenue is generally paid in advance and recognized over the term of the agreement, typically twelve months. Maintenance renewal revenue is recognized over the renewal period once we have a contract upon payment from the customer.

*Services Revenue.* In the three months ended June 30, 2024, our services revenue totaled \$136.8 million, or 52% of total revenue. The Americas, EMEA, and APAC segments recognized \$102.5 million, \$26.6 million, and \$7.7 million, respectively, in services revenue in the three months ended June 30, 2024. In the six months ended June 30, 2024, services revenue totaled \$269.0 million, or 52% of total revenue. The Americas, EMEA, and APAC segments totaled \$201.6 million, \$53.4 million, and \$14.0 million in services revenue, respectively, in the six months ended June 30, 2024.

Our professional services organization provides our customers with expertise and assistance in planning and implementing our solutions. To ensure a successful product implementation, consultants assist customers with the initial implementation of a system or service, the conversion and transfer of the customer's historical data to the new system or service, and ongoing training, education, and system/service upgrades. We believe our professional services enable customers to implement our software rapidly, ensure the customer's success with our solutions, strengthen our customer relationships, and add to our industry-specific knowledge base for use in future implementations and product innovations.

Although our professional services are optional, the majority of our customers use at least some portion of these services for their planning, implementation, or related needs. Professional services are typically rendered under time and materials-based contracts with services typically billed on an hourly basis. Professional services are sometimes rendered under fixed-fee based contracts with payments due on specific dates or milestones.

Services revenue growth is contingent upon cloud sales and customer upgrade cycles, which are influenced by the strength of general economic and business conditions and the competitive position of our software products. In addition, our professional services business has competitive exposure to offshore providers and other consulting companies.

*Hardware Revenue.* Our hardware revenue, which we recognize net of related costs, totaled \$7.8 million in the three months ended June 30, 2024 representing 3% of total revenue. For the six months ended June 30, 2024, hardware revenue totaled \$14.3 million, or 3% of total revenue. As a convenience for our cloud and software customers, we resell a variety of hardware products developed and manufactured by third parties. These products include computer hardware, radio frequency terminal networks, RFID chip readers, bar code printers and scanners, and other peripherals. We resell all third-party hardware products and related maintenance pursuant to agreements with manufacturers or through distributor-authorized reseller agreements, pursuant to which we

are entitled to purchase hardware products and services at discount prices. We generally purchase hardware from our vendors only after receiving an order from a customer. As a result, we do not maintain hardware inventory.

#### **Product Development**

We continue to invest significantly in research and development (R&D) to provide leading Unified Omnichannel Commerce and Digital Supply Chain solutions to enable global retailers, manufacturers, wholesalers, distributors, and logistics providers to successfully manage accelerating and fluctuating demands as well as the increasing complexity and volatility of their local and global supply chains, retail store operations and points of sale. Our R&D expenses were \$35.3 million and \$70.3 million for the three and six months ended June 30, 2024.

We expect to continue to focus our R&D resources on the development and enhancement of our core supply chain, inventory optimization, omnichannel and point-of-sale software solutions. We offer what we believe to be the broadest solutions portfolio in the supply chain solutions marketplace, addressing all aspects of inventory optimization, transportation management, distribution management, planning, and omnichannel operations including order management, store inventory & fulfillment, call center and point-of-sale.

We also plan to continue to enhance our existing solutions and to introduce new solutions to address evolving industry standards and market needs. We identify opportunities to further enhance our solutions and to develop and provide new solutions through our customer support organization, as well as through ongoing customer consulting engagements and implementations, interactions with our user groups, association with leading industry analysts and market research firms, and participation in industry standards and research committees. Our solutions address the needs of customers in various vertical markets, including retail, consumer goods, food and grocery, logistics service providers, industrial and wholesale, high technology and electronics, life sciences, and government.

#### Cash Flow and Financial Condition

For the three and six months ended June 30, 2024, we generated cash flow from operating activities of \$73.3 million and \$128.0 million, respectively. Our cash and cash equivalents at June 30, 2024 totaled \$202.7 million, with no debt on our balance sheet. We currently have no credit facilities. Our primary uses of cash have been for funding investments in R&D in our Unified Omnichannel Commerce and Digital Supply Chain solutions to drive revenue and earnings growth. In addition, during the six months ended June 30, 2024, we repurchased approximately \$75.0 million of Manhattan Associates' outstanding common stock under the share repurchase program approved by our Board of Directors. In July 2024, our Board of Directors approved replenishing the Company's remaining share repurchase authority to an aggregate of \$75.0 million of our common stock.

For the remainder of 2024, we expect our first priority for use of cash will continue to be investments in our Unified Omnichannel Commerce and Digital Supply Chain solutions. We also expect to prioritize capital allocation in our global teams to fund growth and share repurchases. We do not anticipate any borrowing requirements in 2024 for general corporate purposes.

#### **Results of Operations**

In the following table, we present a summary of our consolidated results for the three and six months ended June 30, 2024 and 2023.

		Three Months	Ended J	June 30,	Six Months Ended June 30,				
	2024			2023		2024		2023	
			(in t	housands, exce	pt per s	share data)			
Revenue	\$	265,318	\$	231,016	\$	519,870	\$	452,029	
Costs and expenses		197,130		180,533		394,052		354,461	
Operating income		68,188		50,483		125,818		97,568	
Other income, net		914		1,041		1,910		1,184	
Income before income taxes		69,102		51,524		127,728		98,752	
Net income	\$	52,766	\$	39,620	\$	106,567	\$	78,411	
Diluted earnings per share	\$	0.85	\$	0.63	\$	1.71	\$	1.25	
Diluted weighted average number of shares		62,118		62,432		62,305		62,599	

We have three geographic reportable segments: the Americas, EMEA, and APAC. Geographic revenue information is based on the location of sale. The revenues represented below are from external customers only. The geography-based expenses include costs of personnel, direct sales, marketing expenses, and general and administrative costs to support the business. There are certain corporate expenses included in the Americas segment that we do not charge to the other segments, including R&D, certain marketing and general and administrative costs that support the global organization, and the amortization of acquired developed technology. Included in the Americas costs are all R&D costs, including the costs associated with our operations in India. During the three and six months ended June 30, 2024 and 2023, we derived the majority of our revenues from sales to customers within our Americas segment. In the following table, we present a summary of revenue and operating income by segment:

	Three M	Months Ended Ju	Six Months Ended June 30,						
	2024	2023	% Change vs. Prior Year	2024	2023	% Change vs. Prior Year			
Revenue:	(in thou	usands)		(in thousands)					
Cloud subscriptions	`	,		,	ŕ				
Americas	64,665	49,612	30%	125,797	95,966	31 %			
EMEA	15,371	9,782	57%	29,872	19,111	56%			
APAC	2,325	1,549	50%	4,719	3,086	53 %			
Total cloud subscriptions	82,361	60,943	35 %	160,388	118,163	36 %			
Software license									
Americas	2,430	2,468	-2%	4,259	5,054	-16%			
EMEA	362	501	-28%	848	1,851	-54 %			
APAC	269	776	-65%	764	2,192	-65 %			
Total software license	3,061	3,745	-18 %	5,871	9,097	-35 %			
Maintenance									
Americas	28,621	28,571	0%	56,497	56,987	-1 %			
EMEA	4,531	4,902	-8%	9,205	9,760	-6%			
APAC	2,121	2,353	-10%	4,543	4,729	-4 %			
Total maintenance	35,273	35,826	-2 %	70,245	71,476	-2 %			
Services									
Americas	102,469	92,743	10%	201,584	179,557	12 %			
EMEA	26,632	25,638	4 %	53,403	49,727	7 %			
APAC	7,730	6,228	24 %	14,039	11,495	22 %			
Total services	136,831	124,609	10%	269,026	240,779	12 %			
Hardware									
Americas	7,770	5,814	34 %	14,130	12,403	14%			
EMEA	22	79	-72 %	210	111	89 %			
APAC	-	-	-	-	-	-			
Total hardware and other	7,792	5,893	32 %	14,340	12,514	15 %			
<b>Total Revenue</b>									
Americas	205,955	179,208	15%	402,267	349,967	15 %			
EMEA	46,918	40,902	15%	93,538	80,560	16%			
APAC	12,445	10,906	14%	24,065	21,502	12 %			
Total revenue	\$ 265,318	\$ 231,016	15 % \$	519,870	\$ 452,029	15 %			
Operating income:									
Americas	45,300	32,326	40 %	81,987	61,973	32 %			
EMEA	17,195	13,556	27%	33,079	26,349	26%			
APAC	5,693	4,601	24 %	10,752	9,246	16%			
Total operating income	\$ 68,188	\$ 50,483	35 % \$	125,818	\$ 97,568	29 %			

#### Condensed Consolidated Financial Summary - Second Quarter 2024

- Consolidated total revenue: \$265.3 million for the second quarter of 2024, compared to \$231.0 million for the second quarter of 2023;
- Cloud subscription revenue: \$82.4 million for the second quarter of 2024, compared to \$60.9 million for the second quarter of 2023;
- Software license revenue: \$3.1 million for the second quarter of 2024, compared to \$3.7 million for the second quarter of 2023;
- Services revenue: \$136.8 million for the second quarter of 2024, compared to \$124.6 million for the second quarter of 2023;
- Operating income: \$68.2 million for the second quarter of 2024, compared to \$50.5 million for the second quarter of 2023;
- Operating margins: 25.7% for the second quarter of 2024, compared to 21.9% for the second quarter of 2023;
- Diluted earnings per share: \$0.85 for the second quarter of 2024 compared to \$0.63 for the second quarter of 2023;
- Cash flow from operations: \$73.3 million in the second quarter of 2024, compared to \$40.6 million in the second quarter of 2023;
- Days sales outstanding: 66 days at June 30, 2024, compared to 74 days at March 31, 2024;
- Cash: \$202.7 million at June 30, 2024, compared to \$207.5 million at March 31, 2024;
- Share repurchases: In the three months ended June 30, 2024, we reduced our shares of common stock outstanding through the repurchase of approximately 0.3 million shares of our common stock, under the share repurchase program authorized by our Board of Directors for a total investment of \$75.0 million. In July 2024, our Board of Directors approved replenishing the Company's remaining share repurchase authority to an aggregate of \$75.0 million of our common stock.

Below we discuss our consolidated results of operations for the second quarters of 2024 and 2023.

#### Revenue

Three Months Ended June 30. % of Total Revenue % Change vs. 2024 2023 Prior Year 2024 2023 (in thousands) Cloud subscriptions 82,361 60,943 35% 31% 26% Software license 3,061 3,745 -18% 1% 2% 35,273 **-2 %** 13 % 16% Maintenance 35,826 124,609 10% 52 % 54% Services 136,831 Hardware 7,792 3% 2% 5,893 32 % \$ 265,318 231,016 15% 100% 100% Total revenue

**Cloud Subscriptions Revenue.** In the second quarter of 2024, cloud subscriptions revenue increased \$21.4 million compared to the same quarter in the prior year. Our customers have demonstrated a clear preference for cloud-based solutions, including existing customers that are migrating from onpremise to cloud-based offerings. Cloud subscriptions revenue for the Americas, EMEA and APAC segments increased \$15.1 million, \$5.6 million and \$0.7 million in the second quarter of 2024, respectively.

**Software License Revenue.** Software license revenue decreased \$0.7 million in the second quarter of 2024 compared to the same quarter in the prior year on strong market preference for our cloud-native solutions. The perpetual license sales percentage mix across our product suite in the second quarter ended June 30, 2024 was over 80% warehouse management solutions.

**Maintenance Revenue.** Maintenance revenue decreased \$0.6 million in the second quarter of 2024 compared to the same quarter in the prior year. Across the Americas, EMEA, and APAC segments, maintenance revenue remained relatively flat.

**Services Revenue.** Services revenue increased \$12.2 million in the second quarter of 2024 compared to the same quarter in the prior year. Services revenue for the Americas, EMEA and APAC segments increased \$9.7 million, \$1.0 million, and \$1.5 million, respectively, compared to the same quarter in the prior year, primarily driven by the increase in cloud subscriptions. The percentage of professional services revenue that relates to cloud subscriptions in the second quarter of 2024 and 2023 was approximately 75% and

68%, respectively. The remainder of our professional services revenue relates to implementations, ongoing support, and upgrades of licensed software.

**Hardware Revenue.** Hardware sales increased \$1.9 million in the second quarter of 2024 compared to the same quarter in the prior year. The majority of our hardware revenue is derived from our Americas segment. Sales of hardware is largely dependent upon customer-specific desires, which fluctuate.

#### Cost of Revenue

	Three Months Ended June 30,					
	2024		2023	% Change vs. Prior Year		
Cost of cloud subscriptions, maintenance and services	119,696		108,445	10%		
Cost of software license	\$ 345	\$	368	-6%		
Total cost of revenue	\$ 120,041	\$	108,813	10%		

Cost of Cloud Subscriptions, Maintenance and Services. Costs of cloud subscriptions, maintenance and services consist primarily of salaries and other personnel-related expenses of employees dedicated to cloud subscriptions; maintenance services; and professional and technical services as well as hosting fees. The \$11.3 million increase in the quarter ended June 30, 2024 compared to the same quarter in the prior year was principally due to a \$10.8 million increase in compensation and other personnel-related expenses and a \$0.8 million increase in computer infrastructure cost.

**Cost of Software License.** Cost of software license consists of the costs associated with software reproduction; media, packaging and delivery; documentation, and other related costs; and royalties on third-party software sold with or as part of our products. Cost of software license remained relatively flat in the second quarter of 2024 compared with the same quarter in the prior year.

#### **Operating Expenses**

	Three Months Ended June 30,					
	2024		2023	% Change vs. Prior Year		
	(in tho	usands	)			
Research and development	\$ 35,334	\$	31,600	12 %		
Sales and marketing	19,154		18,563	3 %		
General and administrative	21,112		20,237	4 %		
Depreciation and amortization	1,489		1,320	13 %		
Operating expenses	\$ 77,089	\$	71,720	7 %		

**Research and Development.** Our principal R&D activities have focused on the expansion and integration of new products and releases, including cloud-based solutions, while expanding the product footprint of our software solution suites in Supply Chain, Inventory Optimization, Omnichannel and Point-of-sale.

R&D expenses primarily consist of salaries and other personnel-related costs for personnel involved in our R&D activities. R&D expenses for the quarter ended June 30, 2024 increased by \$3.7 million, compared to the same quarter of 2023 principally due to a \$3.8 million increase in compensation and other personnel-related expenses.

**Sales and Marketing.** Sales and marketing expenses include salaries, commissions, travel and other personnel-related costs and the costs of our marketing and alliance programs and related activities. Sales and marketing expenses increased \$0.6 million in the quarter ended June 30, 2024 compared to the same quarter in the prior year primarily due to a \$0.8 million increase in compensation and other personnel-related expenses.

General and Administrative (G&A). G&A expenses consist primarily of salaries and other personnel-related costs of executive, financial, human resources, information technology, and administrative personnel, as well as facilities, legal, insurance, accounting, and other administrative expenses. G&A expenses increased \$0.9 million, in the current year quarter compared to the same quarter in the prior year, primarily due to a \$1.3 million increase in compensation and other personnel-related expenses.

**Depreciation and Amortization.** Depreciation and amortization of intangibles and software expense for the second quarter of 2024 and 2023 was \$1.5 million and \$1.3 million, respectively.

#### **Operating Income**

Operating income in the second quarter of 2024 was \$68.2 million compared to \$50.5 million in the same quarter in the prior year. Operating margin was 25.7% for the second quarter of 2024 versus 21.9% for the same quarter in the prior year. Operating income and margin increased primarily due to increased cloud and services revenue growth combined with operating leverage as our cloud business continues to scale.

#### Other Income and Income Taxes

	Thre	e Mont	hs Ended June	e 30,
20	)24		2023	% Change vs. Prior Year
	(in thousands)			
\$	914	\$	1,041	-12 %
	16,336		11,904	37%

Other income, net. Other income, net primarily includes interest income, foreign currency gains and losses, and other non-operating expenses. Other income, net slightly decreased in the second quarter of 2024 compared to the same quarter in the prior year, due to a decrease in interest income and an increase in foreign currency losses. We recorded net foreign currency losses of \$0.6 million in the second quarter of 2024, and \$0.5 million of net foreign currency losses in the second quarter of 2023.

**Income tax provision.** Our effective income tax rate was 23.6% and 23.1% for the quarters ended June 30, 2024 and 2023, respectively. The increase in the effective tax rate for the three months ended June 30, 2024 was mainly due to a decrease of a favorable tax contingency reserve settlement.

## Condensed Consolidated Financial Summary - First Six Months of 2024

- Consolidated revenue: \$519.9 million for the six months ended June 30, 2024 compared to \$452.0 million for the six months ended June 30, 2023.
- Cloud subscription revenue: \$160.4 million for the six months ended June 30, 2024 compared to \$118.2 million for the six months ended June 30, 2023.
- Software license revenue: \$5.9 million for the six months ended June 30, 2024, compared to \$9.1 million for the six months ended June 30, 2023
- Services revenue: \$269.0 million for the six months ended June 30, 2024, compared to \$240.8 million for the six months ended June 30, 2023.
- Operating income: \$125.8 million for the six months ended June 30, 2024, compared to \$97.6 million for the six months ended June 30, 2023.
- Operating margins: 24.2% for the six months ended June 30, 2024, compared to 21.6% for the six months ended June 30, 2023.
- Diluted earnings per share: \$1.71 for the six months ended June 30, 2024 compared to \$1.25 for the six months ended June 30, 2023.
- Cash flow from operations: \$128.0 million for the six months ended June 30, 2024, compared to \$99.3 million for the six months ended June 30, 2023.
- Cash: \$202.7 million at June 30, 2024, compared to \$270.7 million at December 31, 2023.
- Share repurchases: During the six months ended June 30, 2024, we reduced our shares of common stock outstanding by approximately 1.0% primarily through the repurchase of approximately 0.6 million shares of our common stock, under the share repurchase program authorized by our Board of Directors, for a total investment of \$148.4 million.

Below we discuss our consolidated results of operations for the six months ended June 30, 2024 and 2023.

	Six Months Ended June 30,									
	% Change vs. % of Total Revenue									
		2024		2023	Prior Year	2024	2023			
		(in thou	sands)							
Cloud subscriptions	\$	160,388	\$	118,163	36%	31 %	26%			
Software license		5,871		9,097	-35 %	1 %	2 %			
Maintenance		70,245		71,476	-2 %	13 %	16%			
Services		269,026		240,779	12 %	52 %	53 %			
Hardware		14,340		12,514	15 %	3 %	3 %			
Total revenue	\$	519,870	\$	452,029	15 %	100 %	100%			

Cloud Subscription Revenue. Cloud subscriptions revenue increased \$42.2 million in the six months ended June 30, 2024 compared to the same period in the prior year. Customers have demonstrated a clear preference for cloud-based solutions, including existing customers that are migrating from on-premise to cloud-based offerings. Cloud subscriptions revenue for the Americas, EMEA and APAC segments increased \$29.8 million, \$10.8 million and \$1.6 million, respectively, in the six months ended June 30, 2024.

**Software License Revenue.** Software license revenue decreased \$3.2 million in the six months ended June 30, 2024 compared to the same period in the prior year. We believe the decrease reflects a strong market preference for our cloud-native solutions.

The license sales percentage mix across our product suite in the six months ended June 30, 2024 was over 80% warehouse management solutions.

**Maintenance Revenue.** Maintenance revenue decreased \$1.2 million in the six months ended June 30, 2024 compared to the same period in the prior year. Maintenance revenue for the Americas, EMEA and APAC segments decreased by \$0.5 million, \$0.6 million and \$0.1 million respectively, in the six months ended June 30, 2024.

**Services Revenue.** Services revenue increased \$28.2 million in the six months ended June 30, 2024 compared to the same period in the prior year. Services revenue for the Americas, EMEA and APAC segments increased \$22.0 million, \$3.7 million and \$2.5 million in the six months ended June 30, 2024, respectively, compared with the same period in the prior year, primarily driven by the increase in cloud subscriptions. The percentage of professional services revenue that relates to cloud subscriptions in six months ended June 30, 2024 and 2023 was approximately 74% and 66%, respectively. The remainder of our professional services revenue relates to implementations, ongoing support, and upgrades of licensed software.

**Hardware Revenue.** Hardware revenue increased \$1.8 million in the six months ended June 30, 2024 compared to the same period in the prior year. The majority of our hardware revenue is derived from our Americas segment. Sales of hardware is largely dependent upon customer-specific desires, which fluctuate.

#### Cost of Revenue

	 Six Months Ended June 30,					
	 2024		2023	% Change vs. Prior Year		
Cost of cloud subscriptions, maintenance and services	238,651		211,772	13 %		
Cost of software license	\$ 677	\$	670	1 %		
Total cost of revenue	\$ 239,328	\$	212,442	13 %		

Cost of Cloud Subscriptions, Maintenance and Services. Costs of cloud subscriptions, maintenance and services consist primarily of salaries and other personnel-related expenses of employees dedicated to cloud operations; maintenance services; and professional and technical services as well as hosting fees. The \$27.0 million increase in the six months ended June 30, 2024 compared to the same period in the prior year was principally due to a \$25.0 million increase in compensation and other personnel-related expenses, a \$2.2 million increase in computer infrastructure cost, a \$0.8 million increase in facilities expense, and offset by a \$1.3 million decrease in performance-based compensation expense.

Cost of Software License. Cost of software license consists of the costs associated with software reproduction; media, packaging and delivery; documentation, and other related costs; and royalties on third-party software sold with or as part of our products. Cost of software license remained relatively flat in the six months ended June 30, 2024 compared with the same period in the prior year.

#### **Operating Expenses**

Six Months Ended June 30,					
	2024		2023	% Change vs. Prior Year	
(in thousands)					
\$	70,344	\$	62,394	13 %	
	39,083		36,628	7 %	
	42,315		40,190	5 %	
	2,982		2,807	6 %	
\$	154,724	\$	142,019	9 %	
	\$ \$	\$ 70,344 39,083 42,315 2,982	2024 (in thousands) \$ 70,344 \$ 39,083 42,315 2,982	\$ 70,344 \$ 62,394 39,083 36,628 42,315 40,190 2,982 2,807	

**Research and Development.** R&D expenses increased \$8.0 million for the six months ended June 30, 2024 compared to the same period in the prior year principally due to a \$8.1 million increase in compensation and other personnel-related expenses.

**Sales and Marketing.** Sales and marketing expenses increased \$2.5 million in the six months ended June 30, 2024 compared to the same period in the prior year primarily due to a \$1.8 million increase in compensation and other personnel related expenses, a \$0.4 million increase in performance-based compensation expense, and a \$0.3 million increase in marketing and campaign programs.

General and Administrative. General and administrative expenses increased \$2.1 million in the six months ended June 30, 2024 compared to the same period in the prior year, primarily due to a \$2.9 million increase in compensation and other personnel related expenses, and offset by a \$0.4 million decrease in travel expenses and \$0.2 million decrease in computer costs.

**Depreciation and Amortization.** Depreciation and amortization of intangibles and software expense for the six months ended June 30, 2024 and 2023 was \$3.0 million and \$2.8 million, respectively.

#### **Operating Income**

Operating income for the six months ended June 30, 2024 was \$125.8 million compared to \$97.6 million for the same period in the prior year. Operating margin was 24.2% the first six months of 2024 versus 21.6% for the same period in the prior year. Operating income and margin increased primarily due to increased cloud and services revenue growth combined with operating leverage as our cloud business continues to scale.

#### Other Income and Income Taxes

	Six Months Ended June 30,				
	2024		2023	% Change vs. Prior Year	
	(in thou	ısands)	_		
\$	1,910	\$	1,184	61 %	
	21,161		20,341	4 %	

Other income, net. Other income, net increased \$0.7 million in the six months ended June 30, 2024 compared to the same period in the prior year primarily due to a \$0.2 million decrease in foreign currency losses and a \$0.4 million increase in interest income. The decrease of foreign currency losses is mainly due to gains or losses on intercompany transactions denominated in foreign currencies with subsidiaries due to the fluctuation of the U.S. dollar relative to other foreign currencies, primarily the Indian Rupee. We recorded net foreign currency losses of \$1.1 million in the first six months of 2024, and \$1.3 million of net foreign currency losses in the first six months of 2023.

**Income tax provision.** Our effective income tax rate was 16.6% and 20.6% for the six months ended June 30, 2024 and 2023, respectively. The decrease in the effective tax rate for the six months ended June 30, 2024 is due to an increase of excess tax benefits on restricted stock vesting and a decrease of expense from a favorable tax law change allowing creditability of foreign tax.

#### **Liquidity and Capital Resources**

During the first six months of 2024, we funded our business exclusively through cash generated from operations. Our cash and cash equivalents as of June 30, 2024 included \$124.6 million held in the U.S. and \$78.1 million held by our foreign subsidiaries. We believe that our cash balances in the U.S. are sufficient to fund our U.S. operations. In the future, if we elect to repatriate the unremitted earnings of our foreign subsidiaries, we would not be subject to additional U.S. income taxes on such earnings, but we could be subject to additional local withholding taxes.

Cash flow from operating activities totaled \$128.0 million and \$99.3 million in the six months ended June 30, 2024 and 2023, respectively. Typical factors affecting our cash provided by operating activities include our level of revenue and earnings for the period, the timing and amount of employee bonus and income tax payments, and the timing of cash collections from our customers which is our primary source of operating cash flow. Cash flow from operating activities for the six months ended June 30, 2024 increased \$28.7 million compared to the same period in the prior year, which is mainly due to an increase in earnings and the timing of cash collections from our customers.

Cash flow used in investing activities totaled \$4.5 million and \$1.7 million in the six months ended June 30, 2024 and 2022, respectively. Our investing activities for both the six months ended June 30, 2024 and 2023 consisted of capital spending to support company growth.

Financing activities used cash of \$189.5 million and \$169.1 million for the six months ended June 30, 2024 and 2023, respectively. The principal use of cash for financing activities in both periods was to purchase our common stock, including shares withheld for taxes due upon vesting of restricted stock. Repurchases of our common stock for the six months ended June 30, 2024 and 2023 totaled \$189.5 million and \$169.1 million, respectively, including shares withheld for taxes of \$41.1 million and \$28.2 million, respectively.

Periodically, opportunities may arise to grow our business through the acquisition of complementary products, and technologies. Any material acquisition could result in a decrease to our working capital depending on the amount, timing, and nature of the consideration to be paid. We believe that our existing cash will be sufficient to meet our working capital and capital expenditure needs at least for the next twelve months, although there can be no assurance that this will be the case. We continue to focus on managing liquidity, while investing in and growing our headcount capacity to support our customers and grow our business. For the remainder of 2024, we anticipate that our priorities for use of cash will be similar to prior years, with our first priority being continued investment in product development and profitably investing in our business to extend our market leadership. We will continue to weigh our share repurchase options against cash for acquisitions and investing in the business. We will also continue to evaluate acquisition opportunities that are complementary to our product footprint and technology direction. At this time, we do not anticipate any borrowing requirements for the remainder of 2024 for general corporate purposes.

#### **Aggregate Contractual Obligations**

Our principal commitments consist of multiple non-cancellable contracts for cloud infrastructure services and obligations under operating leases. As of June 30, 2024, our cloud infrastructure obligations are approximately \$257.6 million over the next 6 years. We also enter into non-cancellable subscriptions in the ordinary course of business for internal software to support our operations. Our obligations, as of June 30, 2024, are approximately \$26.7 million over the next 6 years. We expect to fulfill all these commitments from our working capital.

# **Critical Accounting Policies and Estimates**

In the first six months of 2024, there were no significant changes to our critical accounting policies and estimates from those disclosed in the section "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our annual report on Form 10-K for the year ended December 31, 2023.

#### **Forward-Looking Statements**

Certain statements contained in this filing are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including but not limited to statements related to expectations about global macroeconomic trends and industry developments, plans for future business development activities, anticipated costs of revenues, product mix and service revenues, research and development, selling, general and administrative activities, and liquidity and capital needs and resources. When used in this quarterly report, the words "may," "expect," "forecast," "anticipate," "intend," "plan," "believe," "could," "seek," "project," "estimate," and similar expressions are generally intended to identify forward-looking statements. Undue reliance should not be placed on these forward-looking statements, which reflect opinions only as of the date of this quarterly report. Such forward-looking statements are subject to risks, uncertainties, and other factors that could cause actual results to differ materially from future results expressed or implied by such forward-looking statements. Investors are cautioned that forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and that actual results may differ materially from those contemplated by such forward-looking statements.

Some of the factors that could cause actual results to differ materially from the results discussed in forward-looking statements include:

- ongoing disruption and transformation in our vertical markets;
- general economic, political and market conditions, including inflation;
- our ability to attract and retain highly skilled employees;
- · competition;
- our dependence on a single line of business;
- · our dependence on generating revenue from cloud subscriptions and software licenses to drive business;
- undetected errors or "bugs" in our software;
- the risk of defects, delays or interruptions in our cloud subscription services;
- possible compromises of our data protection and IT security measures;
- risks associated with large system implementations; possible liability to customers if our products fail;
- the requirement to maintain high quality professional service capabilities;
- the risks of international operations, including foreign currency exchange risk;
- the possibility that research and developments investments may not yield sufficient returns;
- the long sales cycle associated with our products;
- the difficulty of predicting operating results;
- the need to continually improve our technology;
- risks associated with managing growth;
- reliance on third party and open source software;
- the need for our products to interoperate with other systems;
- the need to protect our intellectual property, and our exposure to intellectual property claims of others;
- the effects of wars, such as the wars in Ukraine and the Middle East, natural disasters and pandemics, such as the Covid-19 pandemic;
- the possible effects on international commerce of new or increased tariffs, or a "trade war;"
- and other risks described under the heading "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2023, as these may be updated from time to time in subsequent quarterly reports.

We undertake no obligation to update or revise forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events or changes in future operating results.

#### Item 3. Quantitative and Qualitative Disclosures about Market Risk.

There were no material changes to the Quantitative and Qualitative Disclosures about Market Risk previously disclosed in our annual report on Form 10-K for the year ended December 31, 2023.

#### Item 4. Controls and Procedures.

#### **Disclosure Controls and Procedures**

We maintain disclosure controls and procedures designed to provide reasonable assurance that information required to be disclosed in reports filed under the Securities Exchange Act of 1934, as amended, is recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and our Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

No system of controls, no matter how well designed and operated, can provide absolute assurance that the objectives of the system of controls are met, and no evaluation of controls can provide absolute assurance that the system of controls has operated

effectively in all cases. Our disclosure controls and procedures however are designed to provide reasonable assurance that the objectives of disclosure controls and procedures are met.

As of the end of the period covered by this report, our management evaluated, with the participation of our Chief Executive Officer and Chief Financial Officer, the effectiveness of our disclosure controls and procedures. Based on the evaluation, our Chief Executive Officer and Chief Financial Officer concluded that, as of the end of the period covered by this report, our disclosure controls and procedures were effective to provide reasonable assurance that the objectives of disclosure controls and procedures are met.

# **Changes in Internal Control over Financial Reporting**

During the three months ended June 30, 2024, there were no changes in our internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting, including any corrective actions with regard to material weaknesses.

#### PART II OTHER INFORMATION

#### Item 1. Legal Proceedings.

From time to time, we may be a party to legal proceedings arising in the ordinary course of business, and we could be a party to legal proceedings not in the ordinary course of business. We are not currently a party to any legal proceeding the result of which we believe could have a material adverse impact upon our business, financial position, results of operations, or cash flows.

Many of our product installations involve software products that are critical to the operations of our customers' businesses. Any downtime or failure of our services or products could result in a claim for substantial damages against us, regardless of our responsibility for such failure. Although we attempt to contractually limit our liability for damages arising from services or product downtime or failures or negligent acts or omissions, there can be no assurance that the limitations of liability set forth in our contracts will be enforceable.

#### Item 1A. Risk Factors.

In addition to the other information set forth in this report, you should carefully consider the risk factors disclosed in Item 1A, "Risk Factors," of our annual report on Form 10-K for the year ended December 31, 2023.

#### Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

The following table provides information regarding common stock purchases under our publicly announced repurchase program for the quarter ended June 30, 2024.

Period	Total Number of Shares Purchased	A	verage Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Maximum Number (or Approximate Dollar Value) of Shares that May Yet Be Purchased Under the Plans or Programs	
April 1 - April 30, 2024	21,000	\$	208.60	21,000	\$	70,619,426
May 1 - May 31, 2024	226,515		218.55	226,515		21,114,387
June 1 - June 30, 2024	95,292		221.56	95,292		1,037
Total	342,807			342,807		

#### Item 3. Defaults Upon Senior Securities.

No events occurred during the quarter covered by this report that would require a response to this item.

## Item 4. Mine Safety Disclosures.

Not applicable.

# Item 5. Other Information.

# Rule 10b5-1 Trading Plans

During the quarter ended June 30, 2024, no director or officer of the Company adopted or terminated a "Rule 10b5-1 trading agreement" or "non-Rule 10b5-1 trading arrangement," as each term is defined in item 408(a) of Regulation S-K.

#### Item 6. Exhibits.

Exhibit 31.1	Certification of Principal Executive Officer pursuant to Rule 13a-14(a)/15d-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
Exhibit 31.2	Certification of Principal Financial Officer pursuant to Rule 13a-14(a)/15d-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
Exhibit 32*	Certification of Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
Exhibit 101.INS	Inline XBRL Instance Document - the instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document.
Exhibit 101.SCH	Inline XBRL Taxonomy Extension Schema Document
Exhibit 101.CAL	Inline XBRL Taxonomy Extension Calculation Linkbase Document
Exhibit 101.DEF	Inline XBRL Taxonomy Extension Definition Linkbase Document
Exhibit 101.LAB	Inline XBRL Taxonomy Extension Label Linkbase Document
Exhibit 101.PRE	Inline XBRL Taxonomy Extension Presentation Linkbase Document
Exhibit 104	The cover page from the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2024, has been formatted in Inline XBRL.

<sup>\*</sup> In accordance with Item 601(b)(32)(ii) of the SEC's Regulation S-K, this Exhibit is hereby furnished to the SEC as an accompanying document and is not deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 or otherwise subject to the liabilities of that Section, nor shall it be deemed incorporated by reference into any filing under the Securities Act of 1933.

## **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

# MANHATTAN ASSOCIATES, INC.

Date: July 26, 2024

/s/ Eddie Capel

President and Chief Executive Officer
(Principal Executive Officer)

/s/ Dennis B. Story

Executive Vice President, Chief Financial Officer and Treasurer
(Principal Financial Officer)

# CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER PURSUANT TO RULE 13a-14(a)/15d-14(a), AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

#### I, Eddie Capel, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of the registrant;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(f)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's Board of Directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated this 26th day of July, 2024

/s/ Eddie Capel

Eddie Capel

President and Chief Executive Officer

#### CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER PURSUANT TO RULE 13a-14(a)/15d-14(a), AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

- I, Dennis B. Story, certify that:
- 1. I have reviewed this quarterly report on Form 10-Q of the registrant;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(f)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's Board of Directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated this 26th day of July, 2024

/s/ Dennis B. Story

Dennis B. Story

Executive Vice President, Chief Financial Officer and Treasurer

# CERTIFICATION OF CHIEF EXECUTIVE OFFICER AND CHIEF FINANCIAL OFFICER PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

This Certificate is being delivered pursuant to the requirements of Section 1350 of Chapter 63 (Mail Fraud) of Title 18 (Crimes and Criminal Procedures) of the United States Code and shall not be relied on by any person for any other purpose.

The undersigned, who are the Chief Executive Officer and Chief Financial Officer, respectively, of Manhattan Associates, Inc. (the "Company"), hereby each certify that, to the undersigned's knowledge:

The Quarterly Report on Form 10-Q of the Company for the quarterly period ended June 30, 2024 (the "Report"), which accompanies this Certification, fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, and all information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated this 26th day of July, 2024

/s/ Eddie Capel

Eddie Capel

President and Chief Executive Officer

/s/ Dennis B. Story

Dennis B. Story

Executive Vice President, Chief Financial Officer and Treasurer

In accordance with SEC Release No. 34-47986, this Exhibit is furnished to the SEC as an accompanying document and is not deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 or otherwise subject to the liabilities of that Section, nor shall it be deemed incorporated by reference into any filing under the Securities Act of 1933. A signed original of this written statement required by Section 906 of the Sarbanes-Oxley Act of 2002 has been provided to the registrant and will be retained by the registrant and furnished to the Securities and Exchange Commission or its staff upon request.